Unemployment Compensation Information and Contact Information

Detailed Information via the following link: [COVID 19 Unemployment Compensation Information](#)

Ohio has two ways to apply:

Online
File online **unemployment.ohio.gov** 24 hours/day, 7 days a week. Note that we are experiencing slow processing times due to high claims activity. As your submission is processing please do not hit refresh because that will send your submission to the end of the virtual line.

Telephone
Call toll-free 1-877-644-6562 or TTY 1-614-387-8408.

- Call center hours have been extended

- Monday through Friday 7 a.m. - 7 p.m.,

- Saturdays 9 a.m. - 1 p.m.

It is not possible to apply for unemployment benefits in person.

After You File:

Once your application has been filed:

- You will receive further information by mail or e-mail. E-mail will be sent from OJI@odjfs.state.oh.us.
- Your claim will be assigned to a Processing Center, based on the last four digits of the your Social Security number. Click here for a list of Processing Centers by Social Security number.
- If filing online and you need your Personal Identification Number (PIN) reset, please call toll-free 1-866-962-4064.